

Important Information

Regarding the Medical Product You Are About to Receive: Inspired Spine is providing you with the brace, splint, support and/or other medical device that the healthcare professional has prescribed for your care. It is our policy to provide high quality product to support the healthcare professional's protocol for treatment. Inspired Spine will bill your insurance company for the product.

*Remember that if the bill is denied or is not covered by your insurance company, you will be responsible for payment in full of this bill.

If you do not wish to receive this product from the healthcare professional, you may ask your healthcare professional for a prescription. The prescription can be billed at a local Orthotic & Prosthetic shop or medical supply company.

Fitting Safety Instructions

Apply and remove the brace as instructed at the time of fitting or described in detail with the instructions for use. Wear the brace for the period of time described by your healthcare professional. The brace can be cleaned with mild soap and water and allowed to air dry only. Should the brace result in increased pain, decreased feeling (numbness/tingling), increased swelling or an overall worsening of your medical condition, please contact our office immediately. If an emergency situation occurs from wearing the brace after our business hours, please dial 911 and seek immediate medical attention. Please contact our office should you have any questions about the brace issued to you.

Medicare Secondary Payer Guideline

It is against the Medicare Secondary Payer laws to accept payment from a beneficiary upon admission or when services are being rendered when another insurer is primary to Medicare.

Return Policy for Orthotics & Prosthetics

Medical devices are considered one time use and once the device leaves the healthcare professional's office they are considered non-returnable. There are exceptions to the rule.

1. If there is a manufacturer defect.
2. If the product was deemed unsuitable for the patient at the time it was provided. If there is a manufacturer defect, the product will be exchanged for the same product.

Medicare Beneficiary

The products and/or services provided to you by Inspired Spine are subject to the supplier standards contained in the Federal regulations shown at 42 Code of Federal Regulations Section 424.57 (c). These standards concern business professional and operational matters (e.g. honoring warranties and hours of operation). The full text of these standards can be obtained at www.ecfr.gpoaccess.gov. Upon request we will furnish you a written copy of the standards.

DMEPOS Product Warranty

Products are warranted for manufacturing or material defects. If you should have an issue with your product under warranty, please return it to an Inspired Spine Facility for repair or replacement at no charge. The warranty periods are as follows:

BREG Aspen Bracing: 1 year Orthodox Bone Growth Stimulators: Lifetime warranty